

NEW FIREWALL USERS

INSTRUCTIONS FOR CRS USERS OF VIP REMOTE SFTP FUNCTION

The CRS provides the capability to sftp .wav or .mp3 voice files from the VIP to the LDAD Server (LS1) where they may be forwarded to a defined computer. Sites utilizing this capability have used the VIP Setup Wizard to configure the gateway setting for the firewall sftp function. The gateway setting has the entry “gw-ccc” and its associated IP address. The VIP software adds this entry in the VIP /etc/hosts file.

This method of sending the voice files to LS1 will not work with the new firewall. Until the VIP software can be changed to address this problem, an easy workaround exists:

- 1. Edit the /etc/hosts file to replace the “gw-ccc” IP address with the LS1 IP address. The modified entry will still have the “gw-ccc” designation. Only now it will be associated with the LS1 IP address.**

Sites that reload the VIP software and re-install the remote sftp function must remember to make the modification to the /etc/hosts file.